



ESTD-1952

# Raj Narain College Hajipur, Vaishali

A NAAC ACCREDITED INSTITUTE (GRADE B)  
(With 'Centre of Excellence' Status of Govt. of Bihar)  
A Constituent Unit of B.R.A Bihar University, Muzaffarpur



Email: [rncollegehajipur@rediffmail.com](mailto:rncollegehajipur@rediffmail.com) Website: [www.rncollegehajipur.in](http://www.rncollegehajipur.in)

INTERNAL QUALITY ASSURANCE CELL (IQAC)

## Students Satisfaction Survey (SSS) Report- 2020-21

Students Satisfaction Survey (SSS) 2020- 21 was carried out among the Postgraduate students of Raj Narain College, Hajipur through the Google Form in online mode. The questionnaire was framed on the basis of NAAC guidelines.

Students have rated the question on a scale of 0 to 4. The summary was also discussed in the IQAC meeting.

### STUDENTS SATISFACTION SURVEY REPORT 2020- 21

NUMBER OF RESPONSES RECEIVED FOR THE (SSS) SURVEY = 182

<b>Overall average score</b>		<b>2.95</b>
<b>1</b>	How much of the syllabus was covered through online teaching?	<b>3.00</b>
<b>2</b>	How well did the teachers prepare for the online classes?	<b>2.75</b>
<b>3</b>	How well were the teachers able to manage online classes?	<b>3.00</b>
<b>4</b>	The teacher's approach to online teaching can best be described as-	<b>2.93</b>
<b>5</b>	Each and every student was able to attend online classes.	<b>2.00</b>
<b>6</b>	Were online classes trouble- free?	<b>2.16</b>
<b>7</b>	The College has taken prompt and active role in providing e-contents for every learner.	<b>3.56</b>
<b>8</b>	During the lockdown period, cocurricular activities (Seminars and Workshops) were relevant and helpful in studies.	<b>3.51</b>
<b>9</b>	The College provides valuable online opportunities to learn.	<b>2.97</b>
<b>10</b>	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	<b>3.06</b>
<b>11</b>	Online mentoring was valuable in completing the courses.	<b>3.07</b>
<b>12</b>	The teachers illustrate the concepts through examples and applications.	<b>3.32</b>
<b>13</b>	The teachers identify your strengths and encourage you with providing right level of challenges.	<b>2.93</b>
<b>14</b>	Teachers provided counselling to manage mental stress and anxiety during the lockdown.	<b>3.12</b>
<b>15</b>	The College makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	<b>3.00</b>
<b>16</b>	The teachers gave continuous training and provided guidelines for online studies.	<b>2.96</b>
<b>17</b>	Teachers encouraged students to make use of the facility of e-library.	<b>3.08</b>
<b>18</b>	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	<b>2.85</b>



ESTD-1952

# Raj Narain College Hajipur, Vaishali

A NACC ACCREDITED INSTITUTE (GRADE B)  
 (With 'Centre of Excellence' Status of Govt. of Bihar)  
 A Constituent Unit of B.R.A Bihar University, Muzaffarpur



Email: [rncollegehajipur@rediffmail.com](mailto:rncollegehajipur@rediffmail.com) Website: [www.rncollegehajipur.in](http://www.rncollegehajipur.in)

INTERNAL QUALITY ASSURANCE CELL (IQAC)

19	Each and every teacher was comfortable with the tools & techniques of online teaching.	2.25
20	The overall quality of online teaching-learning process in college during the lockdown was very good.	3.54
21	<p><b><u>Give three observations / suggestions to improve the overall teaching- learning experience in your institution.</u></b></p> <p><b><u>Some valuable Suggestions:</u></b></p> <ol style="list-style-type: none"> <li>1) More online classes should have been arranged</li> <li>2) More training and workshops should have been conducted for students to login to online classes.</li> <li>3) In rural areas and in villages, Network remained poor, due to which we missed many classes.</li> <li>4) Some teachers sent hand-written reading material which was not easy to understand.</li> <li>5) Some teachers engaged only 40 minutes class on Zoom.</li> <li>6) During online classes, many students raised questions unnecessarily, causing disturbance. This should be checked.</li> <li>7) More counselling classes should have been arranged to solve our problems.</li> <li>8) Teachers should have informed earlier their plan to teach.</li> <li>9) More activities like Speech &amp; Quiz competitions should be organized.</li> <li>10) In Chemistry, Physics &amp; mathematics classes, electronic boards should be used.</li> <li>11) More notes and e-contents should be uploaded on our College Website.</li> <li>12) The students should be allowed to ask questions in all Online classes.</li> <li>13) Link to join online classes should be sent in the Groups at least one day before.</li> <li>14) Government should provide free data so that all students could join online classes.</li> </ol>	



ESTD-1952

## Raj Narain College Hajipur, Vaishali

A NACC ACCREDITED INSTITUTE (GRADE B)  
(With 'Centre of Excellence' Status of Govt. of Bihar)  
A Constituent Unit of B.R.A Bihar University, Muzaffarpur



Email: [rncollegehajipur@rediffmail.com](mailto:rncollegehajipur@rediffmail.com) Website: [www.rncollegehajipur.in](http://www.rncollegehajipur.in)

INTERNAL QUALITY ASSURANCE CELL (IQAC)

	<p>15) If possible, Online Practical Classes should also be arranged, instead of lectures only.</p> <p>16) Extra-curricular activities should be more frequent.</p> <p>17) The professors should not be angry if students do not keep mic muted.</p> <p>18) Teachers should explain the ways to use e-library.</p> <p>19) Those students should be given study materials who could not attend online classes due to network issue.</p>	
--	--	--

*Ravi K. Sinha*

(Ravi Kumar Sinha)

Principal & Chairperson, IQAC